

CL8350 GSM Telephone with Voice Amplification

English



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INTRODUCTION

Congratulations on purchasing your CL8350 telephone. This telephone is also hearing aid compatible. It offers many functions such as an alarm, a calendar, SMS text messaging, a phone book, handsfree speakerphone, an automatic keylock and speed dial buttons. It has an emergency function in which five numbers can be programmed as emergency contacts and in case of emergency these contacts will be called with the flick of just one switch.

The font size on the LCD display is large and the buttons on the keypad are easy to see and use. This mobile telephone has a loud ringer and speakerphone and strong vibrating setting. All these features add up to make this a highly suitable telephone for the elderly, hard of hearing or sight people and anyone who simply wants to keep in touch with a great degree of ease.

Its is important that you read the instructions below in order to use your telephone to its full potential. Keep this user guide in a safe place for future reference.

This guide explains how to use the following telephone: **GSMCL8350**

INTRODUCTION

Unpacking the Telephone

When unpacking the telephone, you should find the following in the box:

- 1 CL8350 mobile telephone handset
- 1 Desktop charging unit
- 1 Mains power adaptor
- 1 x Li-ion rechargeable battery
- 1 User Guide

General Description

Handset Description (front)





M1M2M3	One touch dialing keys/Soft
	keys A telephone number can be assigned to each of these buttons. To dial the number all you have to do is to press the button once and the number will be dialled automatically
	M1 and M3 are also softkeys i.e. they take on different functions depending on the menu displayed. The current function is always displayed by the text directly above the key
	Power key/On-hook key Long press to power the telephone on and off End a call Cancel current process
	Navigation Button Up Key Scroll up through lists and menu options. Press this key in standby to enter a menu quickly via the shortcut settings you have set up.

	Increase the earpiece / speakerphone volume during a call. Down Key Scroll down through lists and menu options. Press this key in standby to enter a menu quickly via the shortcut settings you have set up. Decrease the earpiece / speakerphone volume during a call.
	Call Key Make a call after dialling the number Receive a call Enter Caller list
#	Hash key In standby, long press(approx 3s) to lock or unlock the keypad When entering text: toggles between case and numbers.
1	Mailbox Hold key 1 to connect to voice mailbox

*	Asterisk key Press this key to insert one or more symbols while composing a message or editing a phonebook entry name. Then use \blacktriangle , \blacktriangledown , + and - as navigation keys to select the symbols you want to insert.
<u></u>	Amplify Key
	Press this key on the right side of
40	the phone during a conversation to
	amplify the volume.
	Tone Key
2	Press this key on the right side of
	the phone during a conversation to
\bigcirc	alter the tone. There is tone
	control of up to 10dbm
Ð	Volume Up Key/Navigation
	Button
	+/- keys: - In standby: adjusts
	the volume level of the key tone
	- Whilst on a call -> adjusts the
	-
•	earpiece or Hands-free volume.
	This key is also used to scroll
	through lists of options.

LCD Screen Description

The LCD screen is split into three distinct areas:

The icon area. This is found at the top of the screen. This displays the various system icons which help you to use the telephone.

The main area. This is found across the centre of the screen. It displays the following:

- number being dialled
- caller ID information
- phonebook
- menu information
- in standby mode current time, date and service provider name

The soft key area. This is found at the bottom of the screen.

Signal Strength icon



This is always displayed when your telephone is switched on. It shows the current signal strength. More bars indicate more signal strength.



Alarm icon Alarm is activated



New Call icon

This indicates that you have missed one or more calls. More calls have been added to the call list



Key Lock icon

This indicates the keys are locked



Battery Status icon

This is always displayed when your telephone is switched on. It shows the level of battery charge. More bars indicate more battery charge



Message icons

A new SMS (text message) has been received

A new service message has been received



Mute icon

Mute is on



Silent icon

The telephone is in silent mode. There will be no call alert



Ring tone icon

The telephone is in ring tone mode. The call alert will be a ring tone



Vibrate icon

The telephone is in vibrate mode. The call alert will be the telephone vibrating



Vibrate followed by ring icon The telephone is in vibrate followed by

ring mode. The call alert will start with the telephone vibrating followed by the ringing tone



Vibrate and ring icon

The telephone is in vibrate and ring mode. The call alert will be the telephone vibrating together with the ringing tone



Headset icon

The headset is plugged in



Bluetooth icon

Bluetooth is activated Bluetooth is connected

Menu Navigation

M1 and **M3** are softkeys i.e. they take on different functions depending on the menu displayed on the LCD. The current function is always displayed by the text above the key.

The **MENU** soft key is used to activate the menu. The **BACK** soft key is used to go back a level in the

menu system. Press of to deactivate the menu and return to standby mode from any menu.

The \blacktriangle and \blacktriangledown keys are used to scroll through the menu.

The **OK** soft key is used to confirm/ select an action or choice on a screen.

Normally, the submenus and the options have the shortcut numbers. Input the shortcut number of the submenu in the list, the relevant option will be displayed.

Network Services

To use this mobile telephone you must subscribe to a service from a wireless service provider. Different service providers offer different features (at a variety of charges). This may effect the features made available to you through the mobile telephone.

Passwords

This mobile telephone allows you to set up passwords to help protect your telephone from unauthorized use.

The PIN and PIN2 codes are supplied with your SIM card. The PIN code hellps to protect the SIM card from unauthorized use. The PIN2 code is required to access certain services.

The PUK and PUK2 codes may be supplied with the SIM card. If you enter the PIN code incorrectly three times in succession, the PUK will be required. If the codes are not supplied, contact your service provider.

Install SIM Card and Battery

The rechargeable battery pack is supplied with your mobile phone. Insert the battery and valid SIM card before using the phone.

Always switch the telephone off and disconnect the charger before removing/inserting the battery or SIM card. Take care when handling the SIM card. The SIM card and its contacts can be easily damaged by scratches or bending.

To remove the battery compartment cover, press down and slide the cover off completely.

Remove the battery (if battery already inside)

Slide the SIM card with the gold coloured contacts face down into the SIM card holder.



Observe the battery contacts (the gold coloured contacts must face towards the bottom right).and insert the battery.



Slide the back cover back into place.

Charging the battery

Charging via the Charging Unit

Plug the charger into a wall socket.

Connect the lead from the charger into the the socket on the back of the charging unit.

Place the mobile telephone onto the charging unit. The battery indicator on the LCD will fill and empty whilst charging.

When the battery is fully charged, the indicator will remain full and stop flickering.



Note: Only use batteries and chargers supplied with the telephone. The guarantee will be invalid if an unapproved cable is used. Keep the battery contacts clean and free of dirt. Try and avoid removing the battery as this could short circuit the battery.

If the battery is completely discharged, it may take a few seconds before the charging indicator appears on the display or before any calls can be made (the telephone may be used during the charging process)

Before the handset can be used, the battery must be charged for a minimum of 4 hours.

After inserting the SIM card and charging the battery, the mobile will search the registered network or any other

available networks. Once connected, the name of network supplier will show in the middle of the LCD.

Note: If **'emergency call only'** is displayed on the LCD, you are out of range for a network service. However, you can still make emergency calls according to the signal strength.

Battery Use

The *icon* is continuously displayed at the top right corner of the LCD display. The icon indicates the level of battery power. The more bars displayed, the more power available.



When the battery charge is low, a warning message will be displayed **'Charge the battery'**. The back lighting and certain other functions may cease to work. When the battery is too weak for the telephone to operate, the handset will automatically switch off.

The battery talk and standby times are subject to change. Replace the battery when its power has deteriated noticeably.

Switching On/Off

Press for 3 seconds or longer to switch the telephone on.

WELCOME will be displayed on the LCD (dependant on settings).

If no SIM card has been inserted, **LIMITED SERVICE** will be displayed. Only emergency calls can be made until the SIM has been inserted.

Press again for 3 seconds to switch the telephone off. **GOODBYE** will be displayed then the display disappears (dependent on settings).

Standby Mode

When the telephone is ready for use and you have not entered any characters, the telephone is in standby mode. You can set the telephone to standby mode

by pressing



Energy Saving Mode

Your telephone has an energy saving mode in order to save battery power in the standby mode when no keys are pressed. The display will switch off. Press any button to re-activate standby.

Making a Call



To place an international call you need to press a "+" before the country code, which you get by pressing

the "*" key twice. Some foreign telephone networks have extension lines that cannot be dialled as dial-through, but need to be entered by the keypad. To dial these directly, press the "*" key quickly three times in a row after the telephone number. The "p" character appears and then you can enter the dial extension.

Making a Call from the Call List

You can find numbers dialled, received or missed in the call list.



Making a Call from the Phone Book

If you have stored numbers in the phone book, you can dial numbers using the phone book.

Press **Names** soft key to activate the Phone book

Use ▲ and ▼ to scroll through the phonebook or type in the first letter of the name required and your search will be filtered to all contacts starting with that letter. If you type the second letter of the contact, your search will be further filtered to all contacts starting with those two letters etc



the number is automatically dialled

0

To end the call simply press

Making a Call using Quick Dial

If you have stored numbers in the quick dial location, long-press either **M1**, **M2** or **M3** (dependant on who you wish to ring) for 3 seconds. The chosen telephone number will be dialled automatically.

Receiving a Call

When an incoming call is received the telephone rings and/or vibrates. The caller's telephone number will be displayed. If this caller's number is stored on the Phonebook, the associated name will be displayed

Press to answer
To end the call simply press

An alternative way to answer is press **Answer** to answer.

Rejecting a Call

When an incoming call is received the telephone rings. The caller's telephone number will be displayed. If this caller's number is stored on the Phonebook, the associated name will displayed



Note: if the headset is inserted, you can receive the call with headset. If auto answer function is on, and the headset is inserted, the call will be auto answered after 2 seconds

Hands Free

You can turn on the speakerphone built into the telephone during a call. In this mode there is no need to hold the handset. You will hear the third party through the speaker and the microphone will pick up your voice.



Start a New Call

You can make a second call while your initial call is placed on hold (if your service provider allows)



You can browse the phonebook during a call



Write an SMS

You can write/edit an SMS during a call



Mute Function

If you wish, you can speak privately to someone else in the room with you without your caller overhearing. You will still be able to hear the caller but they cannot hear you during the mute operation.



DTMF Tones



Receiving Volume and Tone

During a conversation, the 🕂 and 🗔 keys on
the left or the up and down navigation keys will adjust
the ear piece volume level. Alternatively, press the
Boost key to switch amplify on/off. There are three
tone settings: soprano/bass/alt. Base is the default
setting. You can toggle between these settings using
the TONE key on the right hand side of the telephone.

Call Timer

Your handset automatically times the duration of every external call. The time is shown during the call and for a few seconds after the call has ended.

Send a Text Message

A text message using this telephone can contain up to 160 characters, this includes spaces.

Press MENU soft key to activate the menu



required number using the Phone book. The text is saved in the **OUTBOX**

While you are writing your message, you can press the # key to switch the input method.

Receiving a Text Message (Inbox)

On receiving a text, a ringing tone will be audible (see Profiles Chapter on how to set ring tone). **NEW MESSAGE UNREAD** will be displayed on the LCD.

Press **VIEW** soft key to display the message

Reviewing Stored Text Messages (Inbox)



available that can be performed on this selected text message.

These options include VIEW, REPLY, ADVANCED, CALL SENDER, FORWARD, DELETE, COPY, MOVE TO PHONE, DELETE ALL, COPY ALL, MOVE ALL

Outbox

You can check the messages you have saved in the outbox. These maybe sent or unsent. Options available are View, Resend, Delete, Edit, Delete all Advanced, Copy to phone, Move to phone, Copy all, Move all.

Templates

You can set some common templates for ease of use. You can create a new template or edit or delete existing templates.

SMS settings

SIM card: you have the possibility to set the Validity Period, message type, delivery report, replay path and the voicemail server number.

Save sent message Memory status Preferred storage

Voicemail Server

Any voicemails you may have received are saved on the network. You have to dial the number of the mail box to access your voicemail messages. You can enter the voicemail mail box number via this Voicemail Server option. You could access at your Voice mail server in press and hold the key one for 3 seconds.

PHONEBOOK

Telephone numbers and names can be stored in the phonebook. This is held both on the SIM and in the phone memory. If you are storing the contact details on the phone you can also store other details such as home number, office number, caller ringtone. Phonebook allows you to store frequently used numbers so that you can easily make a call without having to remember or enter the telephone number. You can search and recall numbers in order to make a call, create a message or use an entry as an emergency contact. The phone book in the phone memory can contain 300 entries. If you try to add a new entry when all the memory is filled, a warning message will be displayed. You will need to delete an existing entry in order to add the new telephone number. The contacts saved in the SIM card memory are indicated by SIM (capacity of the SIM storage depends on the SIM itself). The advantage of saving to SIM means you can transfer the information to another telephone (the capacity of the SIM will depend on the SIM being used).

PHONEBOOK

Create a Phonebook Entry


Press Select soft key to confirm

If saving the contact to phone, continue through the menu until all relevant information has been entered home number, office number and the caller ringtone. The numeric keypad also has characters printed on the keys. These characters are used for entering text for the purposes of phonebook entry and modification, SMS text writing and when searching for contacts in the phone book.

Press each key the relevant number of times to get the letter you need e.g. to get the letter J, press the 5 key once, to get the letter S, press the 7 key four times in quick succession.

To move on to the next letter, wait a few seconds and the cursor will appear after the last letter you entered. You may now enter the next letter. To switch between different input modes e.g. upper and lower case and numbers, use the # key.

Press 0 to insert a space.

You can add punctuation and special features by pressing *. Use \blacktriangle and \lor and + and - or the keys **2/4/6/8** to scroll through the list and press **OK** to select and insert.

Character Map

Key	Characters	Key	Characters
1	.,-?!'@:#\$/_1	6	MNO6
2	ABC2	7	PQRS7
3	DEF3	8	TUV8
4	GHI4	9	WXYZ9
5	JKL5	0	Space 0

Create a Phonebook Entry from Standby





If storing to the phone memory, continue through the menu until all relevant information has been entered home number, office number and Caller ringtone

Press OPTION and select Save

View Phonebook Entries

This method will place you in the phonebook list as near as possible to your search criteria.



Editing and Deleting a Phonebook Entry



Type in the first letter of the name required and your search will be filtered to all contacts starting with that letter. If you type the second letter of the contact, your search will be further filtered to all contacts starting with those two letters etc





VIEW

Send text message

DELETE – delete the entry COPY (SIM < --- > Phone)

MOVE (SIM < --- > Phone)

Speed dial: Quick dial setting for the keys 2 to

9

Add to block list: add the phone number at



Perform the option and then confirm

Copying and Deleting All Phonebook Entries



Speed dial

There are 8 other speed dial numbers (keys 2-9 on the numeric keypad).



Phonebook Groups

You can place phone book contacts into groups. These groups can be assigned different ring tones.





Use ▲ and ▼ to scroll through the menu to select CALLER GROUPS

Press **Select** soft key to select

Use \blacktriangle and \triangledown to scroll through the menu to select the type of group you wish to modify e.g.FAMILY

Press **OPTIONS** soft key to select



Phonebook Settings



Move contacts (Moved all the contact from SIM card to Phone memory or reverse) Delete all contacts (Deleted all the contact from SIM card to Phone memory)

Extra Numbers



View Call Logs

Information about all calls is stored on this telephone. These calls include:

Missed calls

Dialled calls

Received calls

Delete call

Up to 20 numbers can be held in each log.

Call History









Call Settings

There are a number of call settings.

You can access the call settings as shown below followed by a description of each call setting available.





Call Waiting

Call waiting can be activated or deactivated. Please check that this service is available from your service provider. You can **QUERY STATUS** to find out if your service provider offers this service.

Call Divert

Incoming calls can be diverted to a specified telephone number (voicemail number generally). There are 5 options available with this function:

- Divert all voice calls: call divert in all conditions.
- Divert if unreachable: call divert when you cannot be contacted
- Divert if no answer: call divert when there is no answer

- Divert if busy: call divert when the line is busy
- Divert all data calls: call divert when it is data calls
- Cancel all diverts: cancel all the call divert

Call Barring

Incoming and outgoing calls to and from your phone can be limited. There are 2 options available with this function:

Bar all outgoing calls
options available:
All voice calls
International voice calls
International voice calls except to home

Bar all incoming calls

You can cancel all barring (the password is required for this). The password by default is 1122.

Advance Settings

- Black list: Set the numbers you don't want to answer in the black list, you can specify up to 20 numbers
- Auto redial: If this setting is activated, when you make a call but cannot get through as the other line is engaged, your telephone will automatically redial this number after a certain amount of time.

This will take place provided you have not cancelled the call.

- Call time display: whether to display the call duration.
- Call time reminder: You can estimate the call duration accurately by activating the prompt. There are 3 options, off, one sound and sound periodically.

SOS SETTINGS

Once you have pressed the SOS button at the back of the phone for 2-3 seconds, an alarm will be set off instantly. Meanwhile, the phone will make calls automatically to the predefined emergency contacts one by one. The moment the phone is connected, the alarm will stop immediately, and the conversation can begin.

Once connected, there will be a pre-recorded voice message as follows: "this is emergency call, Please press "0" to make sure."

If "0" is pressed, a conversation can begin. Alternatively it will conclude after 30 seconds and the next number on the list will be dialled until one person press on the key 0.

When your helper presses "0" once connected, it will dial this cycle number after hook off. If he presses another "1" or "2", it will conclude this cal after 30 seconds. After calling, it will send messages to preset emergency contacts one by one (send out the phone position coordinates).



SOS SETTINGS

SOS Settings

SOS mode setting

There are 3 modes:

Set 5 numbers: The SOS function use the 5 SOS numbers to contact the different persons. Set call center: the SOS function use the call center number for the SOS function OFF: The SOS function is deactivating.

Set SOS Numbers

A maximum of five SOS numbers can be set. Press **EDIT** function key and choose **From Phone book** to select one contact else choose **Edit Number** to enter directly the phone number of the contact.

Call center number

Enter the call center phone number and press **OK** to confirm.

Set outgoing voice MSG

You have the possibility to choose to use the emergency message of the Phone or your personal vocal message

Default: If you choose the menu **Select**, the SOS message of the phone is selected.

Play: You can listen the message selected

SOS SETTINGS

User recorded

You have the possibility to: Select: You select the personal SOS message Record: function to record one personal SOS message Play: Function to listen the message Delete: Function to delete the SOS personal message

Record SOS message

You have the possibility to record one SOS message from 20 seconds maximum.

Press the key **M2** to start the recording, during the

recording you can press the key 2 to have a pause If you press on the key M1, you continue the recording, M3 to stop the recording and save the new SOS message.

Tone control

You have the possibility to set your phone with a tonality normal, with more low frequency (more bass) or more high frequency (more treble)

Boost function

You have the possibility to activate or deactivate the boost function automatically when you are on a call

Direct number

Telephone numbers from the phone book can be stored at any of the three quick dial locations (**M1, M2** and **M3**). To dial a quick dial telephone number, simply press and hold the required memory button.





User profiles

The mobile is supplied with four profiles. Each profile has a number of settings which are configurable. Therefore you can set up a profile for different contexts e.g. outdoor profile would have a louder ring than general, meeting profile will have no ring but will vibrate on receiving a call etc.



Incoming call: for Incoming calls (up to 10 melodies available)

Ring tone volume: volume for Ringtone

Message Tone: For the receiving from one SMS

Message volume: Volume level to receive a SMS

Alarm tone: 10 melodies available for the function Alarm

Alarm volume: Volume of the Alarm function

Keypad: 4 possibilities (Silent, Click, tone or Talking)

Key tone volume: Volume for the Key tone function.

Power On: animation shown when you switch your mobile telephone on

Power Off: animation shown when you switch your mobile telephone off

System alert: Switch On/Off the tones for Warning, Error, Camp On, Connect

Alert Type. The options available are Ring Only, Vibrate Only, Vibrate and Ring, Vibrate then ring

Ring Type. The options available are **Beep once** and **Repeat**

Wallpaper

Select from 10 images for standby mode.

Phone settings



Time and Date

Set Time Zone: Select your city

Set Time/ Date: Set the current date and time using the numeric keypad.

Schedule Power On/Off

You can set 4 different time for the phone to switch on or off automatically

Language You can choose from 12 languages.

Preferred Input Method

You can choose from 6 text input methods.

LED Mode

You have 3 modes for the LED ON, always activate Off: always turn off Night mode: doesn't work the night

LCD backlight

Brightness: You can adjust the illumination level with



TIME: you can specify how long to wait before the screen saver is displayed: 5sec/15 sec/30 sec/1 minute

Network settings





New search: to find the different network accessible Select network: display the networks found Selection mode: 2 modes, Automatic and Manual

Security settings



Press OK soft key to select

This mobile telephone allows you to set up passwords to help protect your telephone from unauthorized use. The PIN and PIN2 codes are supplied with your SIM card. The PIN code helps to protect the SIM card from unauthorised use. The PIN2 code is required to access certain services.

The PUK and PUK2 codes may be supplied with the SIM card. If you enter the PIN code incorrectly three times in succession, the PUK will be required. If the codes are not supplied, contact your service provider.

SIM security SIM lock

The SIM lock (PIN) can be switched on or off. To switch on, the Code PIN is required.

Change Password

Change the password for the PIN code

Auto keypad lock

You can select between no keypad lock or lock switched on after standing idle for either 5 seconds, 30 seconds, 1 minute or 5 minutes.

Restore factory setting



If you choose to reset the handset to restore the initial settings, all the user

selectable features are restored to the factory setting

Note: The default password is 1122; please change it to your own personal password as soon as possible.

Calendar

You can review the calendar and move to a certain date quickly.

Press the ▼ button down



To move weekly/ up and down, press \blacktriangle/∇ .

To move monthly, press

You can check or edit an event scheduled for an appointed date.

- View: check or edit the event.
- View all: look at all scheduled events
- Add event: add new event
- Delete event: delete all/ delete certain events
- Jump to date: skip to the appointed date to check or edit the event
- Go to today: You select directly the date of the day.

Calculator

There is a calculator on the telephone. This is operated via the numeric keypad.



Note: Press **CLEAR** soft key to clear the last digit. Press and hold **CLEAR** soft key to clear the display completely.

Alarm

You can set up to 5 alarms. Each with the following settings:

Press Edit soft key:

- On/Off
- Alarm time
- Alarm Repeat: once, everyday or custom.
- Snooze: choose from 1 to 10 minutes.
- Alert type: ring only, vibration only, ring and vibration,
- When an alarm rings, if you do not switch it off or snooze is on, the alarm will ring again after 4 minutes. This will happen 3 more times and then the alarm will stop.

Bluetooth

This phone can be connected with a Bluetooth device which is in the range of 10m.

- Bluetooth activation: on/off
- Visibility: on/off
- My device: The name of audio device will be displayed after pairing.
- Search audio device: activate Bluetooth and the headset before entering this menu, and then begin to search for audio device. You will be asked to input the password of headset. And then you can use Bluetooth for talking after pairing.

Note: the password is different for each factory; please refer to the Bluetooth manual for the detail.

- My name: device name
- Advanced:
- My address: Address of the phone
- Audio path: Leave in the phone or transfer to the audio device about

Tasks

In one tasks, you have the possibility to enter the information (Date/Hour, subject, Alarm (On, Off, 5 min before, 10 min before, 15 min before, 30 min before, custom), Repeat (Once, Every day, custom, weekly, monthly, yearly), priority (Low, high, medium), Details, Status (undone, done)

Check all the tasks saved and edit them as follows:

- View: view the selected task details
- Add: add a new task
- Edit: edit the task
- Delete: delete the task
- Delete overdue: delete the overdue tasks
- Delete all: delete all tasks
- Jump to date: skip to view or edit the designated date of schedule
- View uncompleted: Display all the uncompleted file
- Send vCalendar: send the task out through a message, Bluetooth, or save it to the folder

Stopwatch

There are two timing functions:

- Split Timing: Maximum of 20 split timings for each record.
- Lap Timing: Maximum of 20 lap timings for each record
- View records: enter to check the timing record. To clear the stopwatch, press STOP first, and then press RESET key to clear it.

OPTIONAL ACCESSORIES

Wired headset with microphone and one touch receive call button

Bluetooth Headset

TROUBLESHOOTING

Telephone cannot be switched on

 Check battery is inserted and check that it is inserted correctly

Nothing appears on the display

- Check the handset is switched on
- Check the battery and SIM are inserted correctly Display is locked when the telephone is switched on
 - Enter the PUK to unlock the SIM

No signal icon is displayed

- There is no network connection. Move around to try and get to an area where there may be coverage
- Contact your service provider

Message to say that a function is not possible

• Your service provider might not provide the function in question or you may need to subscribe to that service. Contact the service provider.

No display during the charging process

• The battery charge is very low. Wait a few minutes.

"Insert Sim" or "Limited Service" message is displayed

• Ensure the SIM is inserted correctly

The battery is discharged quickly or cannot be charged at all.

• Charge the battery for 4 hours

TROUBLESHOOTING

- Place the phone correctly in the charging unit or connect the charging unit properly. Clean the contact surfaces on the mobile phone and charging unit with a soft, dry cloth.
- Try a new battery

Failure to link to the network

- The signal is too weak, or there may be some radio interference
- Is the SIM card installed incorrectly or damaged? If the SIM card is damaged, please ask your service provider for a replacement.

Cannot make a Call

- Is the SIM card registered to the network
- Is the bar outgoing calls feature enabled
- There may be a problem with the network, call your service provider
- Check the service provider number, local area number or NMC number (see Handset Settings)

Cannot answer a call:

- Is the bar incoming calls feature enabled
- Is the call diverting function enabled

The keys appear to be locked

- Power the phone off and then on
- Unlock the keylock

Caller Number is not displayed

Ensure you have subscribed to the Caller ID service. Contact your service provider

TROUBLESHOOTING

- The caller may have withheld their details
- Let the phone ring a few times as there may be a delay in receiving the Caller ID information

Any problems not referred to above

- Check through the User Guide
- Power off and then on again. Check to see if the problem persists

SAFETY INFORMATION

General

Only use the power supply included with the product.

Only use the approved rechargeable battery supplied.

Do not open the handset (except to replace the handset batteries) or base. Contact the helpline for all repairs.

Never dispose of batteries in a fire. There is a serious risk of explosion and/ or the release of toxic chemicals.

If you are sure you are not going to use the telephone for over a month, remove the battery

Cleaning

Clean the telephone with a soft cloth. Keep the base and handset charging contacts clean. Never use polishes or cleaning agents - they could damage the finish or the electrics inside.

Environmental

Do not expose to direct sunlight.

Always ensure there is a free flow of air over the surfaces of the telephone.

SAFETY INFORMATION

Do not place any part of your product in water and do not use it in damp or humid conditions e.g. bathrooms. Do not expose your product to fire or other hazardous conditions.

The telephone is designed for working within a temperature range of -20° C to 60° C.

Usage

In summary, read these simple guidelines. Not following them may be dangerous or illegal.

SWITCH ON SAFELY

Do not switch the device on when wireless phone use is prohibited or when it may cause interference or danger.

ROAD SAFETY COMES FIRST

Obey all local laws. Always keep your hands free to operate the vehicle while driving. Your first consideration while driving should be road safety.

INTERFERENCE

All wireless devices may be susceptible to interference. This could affect performance.

SWITCH OFF IN HOSPITALS

Follow any restrictions. Switch the device off near medical equipment.

SWITCH OFF IN AIRCRAFT

Follow any restrictions. Wireless devices can cause interference in aircraft.

SWITCH OFF WHEN REFUELLING

SAFETY INFORMATION

Do not use the device at a refueling point. Do not use near fuel or chemicals.

SWITCH OFF NEAR BLASTING

Follow any restrictions. Do not use the device where blasting is in progress.

USE SENSIBLY

Use only in the normal position as explained in the product documentation.

BACK-UP COPIES

Remember to make back-up copies or keep a written record of all-important information.

CHARGING

Do not use the telephone during charging

HEARING AID INFORMATION

Some phones are measured for compatibility with hearing aids. If the box for your particular model has "Rated for Hearing Aids" printed on it, the following explanation applies. When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate. The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box. The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs

NETWORK SERVICES

To use the phone you must have service from a wireless service provider. Many of the features in this device depend on features in the wireless network to function. These network services may not be available on all networks or you may have to make specific arrangements with your service provider before you can utilize network services. Your service provider may need to give you additional instructions for their use and explain what charges will apply. Some networks may have limitations that affect how you can use network services. For instance, some networks may not support all language-dependent characters and services.

Your service provider may have requested that certain features be disabled or not activated in your device. If so, they will not appear on your device menu. Your device may also have been specially configured. This configuration may include changes in menu names, menu order and icons. Contact your service provider for more information.

GUARANTEE

From the moment your product is purchased, guarantee it for the period of one year. During this time, all repairs or replacements (at our discretion) are free of charge. Should you experience a problem then contact our help line or visit our website at The guarantee does not cover accidents, negligence or breakages to any parts. The product must not be tampered with or taken apart by anyone who is not an authorized representative. The guarantee in no way limits your legal rights.

IMPORTANT: YOUR RECEIPT IS PART OF YOUR GUARANTEE AND MUST BE RETAINED AND PRODUCED IN THE EVENT OF AWARRANTY CLAIM.

Please note: The guarantee applies to the United Kingdom only

DECLARATION: Telecom SA hereby declares that this product is in compliance with the essential requirements and other relevant provisions of the Radio and Telecommunications Terminal Equipment Directive 1999/5/EEC and in particular article 3 section 1a, 1b and section 3. The telephone does not operate if the line current is lower than 18 mA.

The declaration of conformity may be consulted at

GUARANTEE

Electrical connection: The apparatus is designed to operate from a 230V 50Hz supply only. (Classified as 'hazardous voltage' according to EN60950 standard). The apparatus does not incorporate an integral power on/off switch. To disconnect the power, either switch off supply at the mains power socket or unplug the AC adaptor. When installing the apparatus, ensure that the mains power socket is readily accessible.

RECYCLING DIRECTIVES

The WEEE (Waste Electrical and Electronic Equipment) has been put in place for the products at the end of their useful life are recycled in the best way.

When this product is finished with, please do not put it in your domestic waste bin.

Please use one of the following disposal options:

- Remove the batteries and deposit them in an appropriate WEEE skip. Deposit the product in an appropriate WEEE skip.

- Or, hand the old product to the retailer. If you purchase a new one, they should accept it.

Thus if you respect these instructions you ensure human health and environmental protection.





